



Lancashire  
Cricket



## Emirates Old Trafford

Annual Post Season Spectator Safety Report 2024



Old Trafford



## Introduction

The Report identifies, where possible, in chronological sequence the issues associated with all aspects of spectator safety within and under the control of Lancashire Cricket Safety Management throughout the 2024 Cricket Season.

## The Safety Management Team

The Safety Management Team for the 2024 season was made up of one Safety Officer and four Deputy Safety Officers of which all hold their Level 4 Diploma in Spectator Safety and were managed by the Head of Safety and Security.

Event planning was conducted by the Head of Stadium Events and supported by three Event Managers. All of whom held the necessary qualifications to carry out their roles.

Head of Hospitality & Events carried out the role of Designated Premises Supervisor (DPS) for the stadium who held the necessary qualifications to carry out the role.

## Review of the Progress of the Aims and Objectives for 2024 Season

The Stadium Safety Team at Lancashire County Cricket Club was set the following objectives for 2024:

1. Construct and embed a revised Safety and Security Department.
2. Develop documentation, processes, and procedures which underpin an enhanced focus on cricket safety including integration of generic health and safety into match operations.
3. Deliver all formats of Cricket, domestic and international in a safe manner and as per all current guidelines.

## Progress

1. Operations Director was appointed in October 2024
2. Head of Safety and Resilience was appointed in September 2024.
3. The Safety Officer achieved his Level 5 Award in Crowd Management in October 2024.



4. The Head Steward has completed his Level 3 Spectator Safety qualification and has also obtained his Level 4 Diploma in Spectator Safety.
5. Revised procedures and processes are now in place. The generic health and safety (H&S) team are fully integrated into match operations. Shield Safety will replace T100 electronic H&S reporting system to ensure improved performance in this area.
6. The Team delivered a Test Match between England and Sri Lanka and all other forms of cricket including 2nd XI, Women's T20 and One Day Matches, County Championship, Men's One Day Matches including T20 and 50 Over Matches. 4 Hundred Ball matches also took place. The International T20 was unfortunately washed out. 3 concerts were delivered.

## Spectators

The club again went through the process of obtaining an updated grounds safety certificate. All updated documentation was submitted for review and approval to the council. A Safety Advisory Group meeting was held, and certificate issued.

Traffic regulatory orders (TROs) were commissioned by the Club with appropriate traffic management staff to ensure the safety of spectators pre- and post-match / event were considered necessary. These TROs focused primarily on Concerts, International cricket, The 100 Ball, and T20 matches. Whilst spectator safety is a priority, road closures were kept to a minimum to reduce the impact on the local community.

## Annual Ground Inspection and Equipment Testing Reports

The stadium, as required, was subject to all the mandatory safety checks. Appropriate safety checks were also carried out by either the club's own maintenance department or appointment consultant engineers as required by the Safety Procedures Manual.

On the 3<sup>rd</sup> day of the Test Match between England and Sri Lanka a storm hit in the early hours of the morning rendering the site unsafe to open to the public. Immediate action was undertaken to firstly make the site safe for staff arriving to work.

The Temporary stands (A1 and D Stand) and all stands were made no go areas until a maintenance check could be carried out. Secondly a check of the entrance gates was carried out to make sure they were able to open. Thirdly a check of all fan zone areas was carried out by the maintenance team.

Once these checks had been completed the Safety Officer took the decision to open gates, on the Third morning of the Test Match, 30 minutes late at 09:30.

All documentation of checks were sent over to the Local Authority.



## **The Private Security Industry Act 2001 and the Security Industry Authority (S.I.A.)**

Our exclusive agreement for the provision of Security services over and above those provided 'In House' were G4S, Stadium, and CSG for the 2024 season.

During the season Sports Ground Safety Authority (SGSA) guidance came into effect.

This guidance set out three very specific stewarding roles within a venue, namely:

- Safety Critical Positions (such as emergency exits);
- Security positions (such as searching)
- Non safety critical positions (such as ticket checking)

The guidance provided clarity regarding the qualifications required by these roles. Specifically, that safety critical positions must be staffed by a Level 2 spectator safety qualified steward. Security positions by a qualified SIA staff member. Non safety critical positions did not require any training.

The Club have now revised their resourcing and deployment model to ensure compliance with the new SGSA guidance.

## **Contracted Stewards**

As outlined earlier in this document LCCC engages the services of a number of external stewards. Quality assurance processes are in place to ensure that the staff supplied have the requisite qualifications for their role. These checks are documented to ensure a transparent audit trail.

In support of this, the People's Department met with the relevant compliance managers of contracted agencies to ensure that the Club could have confidence in the respective processes of the agency companies.

## **Medical**

For cricket Cipher Medical provide the medical response for all matches.

The Club held Medical Advisory Group (MAG) to oversee medical matters. This group has been convened under the direction of an independent chair.



## Domestic, International and Friendly Cricket

Below is the list of home games for both Men's and Women's teams in all formats. 'Home' games are classed those being held at Emirates Old Trafford, Blackpool Cricket Club, Sale Sports Club, Southport and Birkdale Sport Club and Sedbergh School.

### Home Fixtures

#### Domestic Cricket County Championship

Date(s)	Opposition	Total on Site
5 <sup>th</sup> – 8 <sup>th</sup> April	Surrey	1,469
3 <sup>rd</sup> – 6 <sup>th</sup> May	Kent	3,645
17 <sup>th</sup> – 20 <sup>th</sup> May	Durham (At Blackpool)	4,785
24 <sup>th</sup> – 27 <sup>th</sup> May	Warwickshire	3,388
30 <sup>th</sup> June – 3 <sup>rd</sup> July	Nottinghamshire (at Southport)	4,240
29 <sup>th</sup> August – 1 <sup>st</sup> September	Hampshire	3,484
17 <sup>th</sup> – 20 <sup>th</sup> September	Somerset	3,668

#### 2<sup>nd</sup> XI

Date(s)	Opposition	Total on Site
15 <sup>th</sup> – 18 <sup>th</sup> April	Durham	88

#### Vitality Blast (Lancashire Lightning) and North West Thunder (Charlotte Edwards Cup) Double Headers

Date(s)	Opposition	Total on Site
30 <sup>th</sup> May	Durham (M) and Central Sparks (W)	3,768
2 <sup>nd</sup> June	Derbyshire (M) and The Blaze (W)	5,262
7 <sup>th</sup> June	Birmingham (M) and Southern Vipers (W)	4,734
7 <sup>th</sup> July	Worcestershire (Men Only)	5,706
12 <sup>th</sup> July	Yorkshire (Men Only)	7,699
17 <sup>th</sup> July	Nottinghamshire (Men Only)	4,749
19 <sup>th</sup> July	Northamptonshire (Men Only)	6,267

#### Metro Bank One Day Cup

Date(s)	Opposition	Total on Site
21 <sup>st</sup> July	Cumbria (50 Over Friendly)	286
24 <sup>th</sup> July	Durham (At Sedbergh)	2,059



28 <sup>th</sup> July	Kent (At Blackpool)	2,670
8 <sup>th</sup> August	Middlesex	1,384
14 <sup>th</sup> August	Worcestershire	1,837

### Rachael Heyhoe Flint Trophy

Date(s)	Opposition	Total on Site
24 <sup>th</sup> April	Sunrisers (At Sale)	126
27 <sup>th</sup> April	Western Storm	225
8 <sup>th</sup> May	Central Sparks	99
7 <sup>th</sup> July	South East Stars (At Blackpool)	190
14 <sup>th</sup> July	Southern Vipers (At Sedbergh)	25
1 <sup>st</sup> September	Northern Diamonds (At Southport)	211
4 <sup>th</sup> September	The Blaze (at Sale)	133

### Charlotte Edwards Cup (Stand Alone)

Date(s)	Opposition	Total on Site
19 <sup>th</sup> May	Northern Diamonds	839
9 <sup>th</sup> June (Blackpool)	Sunrisers	210

### The Hundred (Men's and Women's Double Headers)

Date(s)	Opposition	Total on site
25 <sup>th</sup> July	Welsh Fire	9,444
29 <sup>th</sup> July	Trent Rockets	9,576
6 <sup>th</sup> August	Oval Invincibles	8,318
11 <sup>th</sup> August	Northern Superchargers	14,617

### International Cricket

Date(s)	Opposition	Total on site
21 <sup>st</sup> – 25 <sup>th</sup> August (Finished in 4 Days)	Sri Lanka	48,279
15 <sup>th</sup> September	Australia	5,842

### Concerts

Date(s)	Band	Total On Site
13 <sup>th</sup> and 15 <sup>th</sup> June	Foo fighters	94,302
21 <sup>st</sup> June	Green Day	45,786



Total of people on site this year at 'Home' Cricket Matches, International Matches and Concerts.

**307,046**

## Conclusions

Once again, all those involved with the Stadium Safety Management have experienced another unprecedented and extremely challenging year. An incident summary is attached as Appendix A.

The club will, as always review all areas of its' operational delivery in order to consolidate good practice, learn lessons and seek to continually improve.

Liaison and co-operation with the Local Authority, Police, Fire and Rescue, Health Authorities continued, and relationships remain strong.

## Objectives for 2025

The Safety Management team at Lancashire Cricket has set the following objectives for 2025:

- Embed the revised stadium safety operating model.
- Successfully deliver all types of cricket, particularly high profile games.
- Deliver a financially efficient safety and security operation.



## Appendix A 2024 Season Incident Summary

	Concert	Sri Lanka Test	T20	CCC	RHHF	CEW	100	2XI	MB50	Totals
Number of Fixtures	3	1	7	7	7	5	4	1	4	39
Total Days	3	4	7	27	7	5	4	4	4	65
Total Crowds	140,088	48,279	28,185	24,679	1,009	14,813	41,955	88	7,950	307,046
Highest Crowd	47,352	15,184 (Day 3)	7,699 (Yorks)	2023 (Day 1 v Warwickshire)	225 v Western Storm	5,262 (The Blaze)	14,617 (Northern Superchargers)	33	2,670 (Kent at Blackpool)	-
Average Crowd	46,696	12,069	5455	955	144	2,962	10,488	22	1,987	-
Lowest Crowd	45,786	12,359 (Day 2)	3,768 (Durham)	79 (Surrey Day 4)	25 (Southampton)	210 (Sunrise)	8,318 (Oval Invincibles)	2	1,384 (Middlesex)	-
Ejections	14	22	6	1	0	0	10	0	0	53
Arrests	3	1	-	-	-	-	-	-	-	4
Policed	3	1	1	-	-	-	1	-	-	3
Banning Orders	-	-	-	-	-	-	-	-	-	-
Medical Incidents	160 in total from all events. All recorded on Post Event Reports.									
Hospitalizations	13 in Total. All recorded on Event's logs.									
Drug Seizures	-	-	-	-	-	-	-	-	-	-
RIDDOR Submissions	-	-	-	-	-	-	-	-	-	-
Refused Entry	-	-	-	-	-	-	-	-	-	-

Highest crowd 47,352 - (Foo Fighters 2<sup>nd</sup> Night – 15<sup>th</sup> June 2024)

Lowest crowd 2 – (2<sup>nd</sup> XI V Durham Day 1 – 15<sup>th</sup> April 2024)





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